

Minimum technical requirements for ACCA remote session exams

Operating System	<p>Windows 10 (64-bit) (excluding 'S Mode')</p> <p>Windows 8.1 (64-bit) (all editions except 'RT')</p> <p>Mac OS 10.13 and above (excluding beta versions)</p>
<p>Note: Windows Operating Systems must pass Genuine Windows Validation.</p> <ul style="list-style-type: none"> • Windows Vista, Windows XP and Windows 7 are strictly prohibited for exam delivery • All Linux/Unix based Operating Systems are strictly prohibited. 	
Firewall	<p>Do not take your exam in a setting with a corporate firewall (including VPN) or alert your Network Administrator to the network configuration requirements. We recommend testing on a personal computer. Work computers generally have more restrictions that may prevent successful delivery.</p>
Device	<p>All tablets are strictly forbidden, unless it has a physical keyboard and also meets the operating system requirements mentioned earlier.</p>
RAM	<p>OS specified minimum RAM</p> <p>4 GB RAM or more</p>
Display	<p>Minimum Resolution: 1024 x 768 in 16-bit color.</p> <p>Additional monitors are forbidden.</p>
Internet Browser	<p>The newest versions of Microsoft Edge, Safari, Chrome, and Firefox or Internet Explorer 11.</p>
Internet Connection	<p>For optimal performance, a reliable and stable connection speed of 3 Mbps down and 2 Mbps up is required.</p> <p>Where possible, we recommend testing on a wired network as opposed to a wireless network.</p> <p>If testing from home, ask others within the household to avoid internet use during your exam session.</p> <p>Tethering to a mobile hotspot is explicitly prohibited.</p>



Webcam	Webcam must have a minimum resolution of 640x480 @ 10 fps . Webcam may be internal or may be external and connected to the computer. Mac users may need to allow OnVUE within their 'System Preferences: Security & Privacy: Privacy' settings for Microphone, Camera, Automation and Input Monitoring.
Sound & Microphone	Verify the audio and microphone are not set on mute in Windows. Mac users may need to allow OnVUE within their 'System Preferences: Security & Privacy: Privacy' settings for Microphone, Camera, Automation and Input Monitoring.
Browser Settings	Internet Cookies must be enabled. Any Pop-Up blocking setting(s) must be disabled.
Power	Ensure you are connected to a power source before starting your exam to avoid draining your battery during the exam