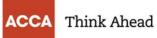


Minimum technical requirements for ACCA remote session exams

Operating System	Windows 10 (64-bit) (excluding 'S Mode') Windows 8.1 (64-bit) (all editions except 'RT') Mac OS 10.13 and above (excluding beta versions)
	Note: Windows Operating Systems must pass Genuine Windows Validation.
	 Windows Vista, Windows XP and Windows 7 are strictly prohibited for exam delivery All Linux/Unix based Operating Systems are strictly prohibited.
Firewall	Do not take your exam in a setting with a corporate firewall (including VPN) or alert your Network Administrator to the network configuration requirements . We recommend testing on a personal computer. Work computers generally have more restrictions that may prevent successful delivery.
Device	All tablets are strictly forbidden, unless it has a physical keyboard and also meets the operating system requirements mentioned earlier.
RAM	OS specified minimum RAM 4 GB RAM or more
Display	Minimum Resolution: 1024 x 768 in 16-bit color . Additional monitors are forbidden.
Internet Browser	The newest versions of Microsoft Edge, Safari, Chrome, and Firefox or Internet Explorer 11.
Internet Connection	For optimal performance, a reliable and stable connection speed of 3 Mbps down and 2 Mbps up is required.
	Where possible, we recommend testing on a wired network as opposed to a wireless network.
	If testing from home, ask others within the household to avoid internet use during your exam session.
	Tethering to a mobile hotspot is explicitly prohibited.



Webcam	Webcam must have a minimum resolution of 640x480 @ 10 fps . Webcam may be internal or may be external and connected to the computer.
	Mac users may need to allow OnVUE within their 'System Preferences: Security & Privacy: Privacy' settings for Microphone, Camera, Automation and Input Monitoring.
Sound & Microphone	Verify the audio and microphone are not set on mute in Windows. Mac users may need to allow OnVUE within their 'System Preferences: Security & Privacy: Privacy' settings for Microphone, Camera, Automation and Input Monitoring.
Browser Settings	Internet Cookies must be enabled. Any Pop-Up blocking setting(s) must be disabled.
Power	Ensure you are connected to a power source before starting your exam to avoid draining your battery during the exam